



QUALITY AND ENVIRONMENTAL POLICY Rev. 5

Vago Spa is certified in accordance with regulations UNI EN ISO 9001 and UNI EN ISO 14001.

The company has therefore developed a Quality and Environmental Management System complying to the implicit requirements of the above-mentioned regulations. This QEMS was conceived as a dynamic system continuously adapting to the environment and external market, reshaping itself automatically every time external or internal factors require its rethinking. The QEMS is shaped by a process of continuous improvement in the providing of answers constantly required by the market and the environment, especially in times of difficulty.

In accordance with the above, the Direction and its representative autonomously set the Quality and Environmental Policy with the first aim of defining the general objectives, which determine the guidelines, and the principles underlying the goals and performances aimed at on a daily basis.

Vago Spa formally undertakes to endeavour to:

- ▶ Protect the environment, protect natural resources and reduce in every way possible the effects of its activity on the global ecosystem.
- ▶ Encourage all those involved to continuously improve the service in order to increase customer satisfaction and that of the external surroundings.
- ▶ Strive for excellence as a response to the growing difficulties of the sector and of the general market.
- ▶ Show appreciation of the human resources involved in the system, rewarding commitment, hard work and spirit of initiative.
- ▶ Reduce the risks for the persons and environment connected to the production processes, even anticipating the law, where possible, in terms of security.

On the basis of these underlying principles, the Company undertakes to actively pursue the following objectives:

- ⊙ Reduction of emissions, in particular pollutants in waste, through strict process control and the assessment and implementation of new technology in the ecological sector able to actively benefit the environment and ecosystem.
- ⊙ Careful application of the rules and regulations of our country, implemented by the guidelines underlying our environmental management system, and the maintaining of relations with the authorities on a level of professional collaboration and utmost transparency.
- ⊙ Guarantee of a high quality service, with the emphasis on flexibility, exhaustive choice and timeliness, and critical assessment of both strong and weak points, making efforts to eliminate or reduce the latter.
- ⊙ Receptiveness to proposals of technological innovation and their discerning application to the processes, with the involvement of all relevant staff.
- ⊙ Continuous and documented training of human resources in the fields of quality, environment and security.
- ⊙ Assessment of all current and potential risks and direct and timely commitment to their reduction using the best available technology, know-how and training.

The company also undertakes to check regularly that the work carried out is in line with the specific objectives and with this QEP itself.

The Quality and Environmental Policy is issued to all the persons involved and is publicly available.

Chief Executive Officer

Busto Arsizio, February 11th 2009